Use Case Text

Use case text: Add new customer

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| --- | --- | --- |
| **Step** | **Actor Action** | **System Response** |
| 1 | Use case begins when user selects to add new customer | - |
| 2 | - | System prompts for new customer details |
| 3 | User enters customer details | - |
| 4 | - | System checks details are valid |
| 5 | - | System asks for confirmation of new details |
| 6 | User confirms details are correct | - |
| 7 | - | System stores new details |
| 8 | - | System displays new customer details |

**Alternative course of action:**

At step 4: Details not valid

System identifies details are not valid

Staff prompted to enter valid details (go back to step 2)

At step 5: Incorrect details entered

User confirms details are INCORRECT

User re-prompted for correct details (go back to step 2)

Use case text: Search for customer

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| --- | --- | --- |
| **Step** | **Actor Action** | **System Response** |
| 1 | Use case begins when user selects to search for a customer | - |
| 2 | - | System prompts for customer details |
| 3 | User enters customer details | - |
| 4 |  | System checks details are valid |
| 5 | - | Systems searches for customer details |
| 6 | - | System displays customer details (view customer) |

**Alternative course of action:**

At step 4: Details not valid

System identifies details are not valid

Staff prompted to enter valid details

At step 5: System can’t find customer details

User informed customer details can’t be found

User re-prompted for customer details (go back to step 3)

Use case text: Search for accommodation

|  |  |  |
| --- | --- | --- |
| **Step** | **Actor Action** | **System Response** |
| 1 | Use case begins when user selects to search for accommodation | - |
| 2 | - | System prompts for accommodation details |
| 3 | User enters accommodation details | - |
| 4 |  | System checks details are valid |
| 5 | - | Systems searches for accommodation details |
| 6 | - | System displays accommodation details (view accommodation) |

**Alternative course of action:**

At step 4: Details not valid

System identifies details are not valid

Staff prompted to enter valid details

At step 5: System can’t find accommodation details

User informed accommodation details can’t be found

User re-prompted for accommodation details (go back to step 3)